

## SWT Tenants Strategic Group

Monday, 16th March, 2020,  
6.00 pm

**Somerset West  
and Taunton**

**The John Meikle Room - The Deane  
House**

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**Members:** Francesca Smith, Janet Lloyd, Alex Akhigbemen, Jessie Bunn,  
Dennis Galpin, Richard Hirsch, Ivor Hussey and Livi Mongare

### Agenda

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|---|-----------------|
| 1. Apologies  |                 |
| 2. Notes from previous meetings on the 16 December 2019 and 15 January 2020   | (Pages 5 - 16)  |
| 3. Public Question Time   |                 |
| 4. Declarations of Interest   |                 |
| 5. Director of Housing - Verbal update  |                 |
| 6. Zero Carbon Standard - Chris Brown, interim Head of Housing Regeneration and Development                               | (Pages 17 - 42) |
| 7. Performance Report - Malcolm Riches, Business Intelligence and Performance Manager / James Barrah, Director of Housing | (Pages 43 - 46) |
| 8. Draft Mutual Exchange Policy   | (Pages 47 - 58) |
| 9. Tenants Strategic Group - Terms of Reference   | (Pages 59 - 66) |



**JAMES HASSETT  
CHIEF EXECUTIVE**

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Members of the public are welcome to attend the meeting and listen to the discussions. There is time set aside at the beginning of most meetings to allow the public to ask questions. Speaking under "Public Question Time" is limited to 3 minutes per person in an overall period of 15 minutes. The Committee Administrator will keep a close watch on the time and the Chair will be responsible for ensuring the time permitted does not overrun. The speaker will be allowed to address the Committee once only and will not be allowed to participate further in any debate. Except at meetings of Full Council, where public participation will be restricted to Public Question Time only, if a member of the public wishes to address the Committee on any matter appearing on the agenda, the Chair will normally permit this to occur when that item is reached and before the Councillors begin to debate the item.

If an item on the agenda is contentious, with a large number of people attending the meeting, a representative should be nominated to present the views of a group. These arrangements do not apply to exempt (confidential) items on the agenda where any members of the press or public present will be asked to leave the Committee Room. Full Council, Executive, and Committee agendas, reports and minutes are available on our website: [www.somersetwestandtaunton.gov.uk](http://www.somersetwestandtaunton.gov.uk)

The meeting room, including the Council Chamber at The Deane House are on the first floor and are fully accessible. Lift access to The John Meikle Room, is available from the main ground floor entrance at The Deane House. The Council Chamber at West Somerset House is on the ground floor and is fully accessible via a public entrance door. Toilet facilities, with wheelchair access, are available across both locations. An induction loop operates at both The Deane House and West Somerset House to enhance sound for anyone wearing a hearing aid or using a transmitter. For further information about the meeting, please contact the Governance and Democracy Team via email: [governance@somersetwestandtaunton.gov.uk](mailto:governance@somersetwestandtaunton.gov.uk)

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